

# Chief Albert Luthuli Municipality

The transparent, innovative, and developmental municipality that improves the quality of life of its people

## HEAD OFFICE

28 Kerk Street  
Carolina  
1185

P.O Box 24, Carolina, 1185

Telephone +27 (0)17 843 4000

E-mail [mm@albertluthuli.gov.za](mailto:mm@albertluthuli.gov.za)

Website [www.albertluthuli.gov.za](http://www.albertluthuli.gov.za)



## OFFICES ALSO AT

Emanzana +27 (0)17 001 1530

Elukwatini +27 (0)17 001 1540

Empuluzi +27 (0)17 001 1560

Ekulindeni +27 (0)17 001 1521

Call Centre +27 (0)17 004 0210

Toll-Free 080 001 4890

## OFFICE OF THE MUNICIPAL MANAGER

# Public Notice

## PUBLIC NOTICE: IMPLEMENTATION OF A PREPAID BLOCKING SYSTEM FROM 01 JUNE 2025

This notice serves to inform members of the public that as a measure to enforce the approved credit control and debt collection - by law Policy, the Municipality will resume with the implementation of the pre-paid blocking system with effect from 01 June 2025. It must be noted that if your municipal account is in arrears, you will not be able to buy your pre-paid electricity until the current charge is paid in full or an arrangement is made with the Municipality in terms of the outstanding balance.

### Important Information for Residents:

- **Account Arrears:** If your municipal account is in arrears, you will be unable to purchase prepaid electricity until the outstanding amount of the current charges are fully paid or a payment arrangement is made with the Municipality.
- **Payment Arrangements:** Residents with overdue accounts are encouraged to contact the Municipality to discuss possible payment arrangements. This will help to ensure continuous access to prepaid electricity while managing outstanding debts.

The prepaid blocking system is a crucial tool for the Municipality to ensure that all residents contribute fairly to the maintenance and improvement of municipal services.

We appreciate your cooperation and understanding as we implement this necessary measure to enhance our credit control and debt collection efforts. For more information you can contact Mr. Gininda DM Manager Credit Control through an email at [ginindadm@albertluthuli.gov.za](mailto:ginindadm@albertluthuli.gov.za) or on 017 843 4015. Furthermore, the Community is encouraged to report any service delivery related issues to the Municipality through the call centre on 080 001 4890 (toll-free) or 017 004 0210 in which standard rates apply.

Issued by the Municipal Manager: Mr ME Thabethe

For media enquiries, kindly contact:

Municipal Communications: Mr Phetla Thapelo

Contact Number: 0745283128/ 0178434000

E-mail address: [phetlatt@albertluthuli.gov.za](mailto:phetlatt@albertluthuli.gov.za)

13 May 2025

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## OFFICE OF THE MUNICIPAL MANAGER

# Openbare kennisgewing

## OPENBARE KENNISGEWING: IMPLEMENTERING VAN 'N VOORAFBETAALDE BLOKKEERSTELSE VANAF 01 JUNIE 2025

Hierdie kennisgewing dien om lede van die publiek in kennis te stel dat die munisipaliteit as 'n maatreël om die goedgekeurde kredietbeheer- en skuldinvorderingsbeleid af te dwing met ingang van 01 Junie 2025 sal hervat met die implementering van die voorafbetaalde blokkeringstelsel. Daar moet kennis geneem word dat indien jou munisipale rekening agterstallig is, jy nie jou voorafbetaalde elektrisiteit sal kan koop voordat die huidige heffing ten volle betaal is of 'n reëling met die munisipaliteit getref is ingevolge die uitstaande saldo nie.

### Belangrike inligting vir inwoners:

- **Agterstallige rekening:** Indien jou munisipale rekening agterstallig is, sal jy nie voorafbetaalde elektrisiteit kan koop voordat die uitstaande bedrag van die lopende heffings ten volle betaal is of 'n betalingsreëling met die munisipaliteit getref is nie.
- **Betalingsreëlings:** Inwoners met agterstallige rekening word aangemoedig om die munisipaliteit te kontak om moontlike betalingsreëlings te bespreek. Dit sal help om deurlopende toegang tot voorafbetaalde elektrisiteit te verseker terwyl uitstaande skuld bestuur word.

Die voorafbetaalde blokkeringstelsel is 'n deurslaggewende instrument vir die munisipaliteit om te verseker dat alle inwoners billik bydra tot die instandhouding en verbetering van munisipale dienste.

Ons waardeer jou samewerking en begrip terwyl ons hierdie noodsaaklike maatreël implementeer om ons kredietbeheer en skuldinvorderingspogings te verbeter. Vir meer inligting kan jy mnr. Gininda DM Bestuurder Kredietbeheer kontak deur 'n e-pos by [ginindadm@albertluthuli.gov.za](mailto:ginindadm@albertluthuli.gov.za) of by 017 843 4015. Verder word die Gemeenskap aangemoedig om enige diensleweringsverwante kwessies by die Munisipaliteit aan te meld deur die inbelsentrum by 080 001 4890 (tolvry) of 017 004 0210 waarin standaardtariewe geld.

*Uitgereik deur die Munisipale Bestuurder: Mnr ME Thabethe*

*Vir medianavrae, kontak asseblief:*

*Munisipale Kommunikasie: Mnr Phetla Thapelo*

*Kontaknommer: 0745283128/ 0178434000*

*E-posadres: [phetlatt@albertluthuli.gov.za](mailto:phetlatt@albertluthuli.gov.za)*

13 Mei 2025

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## OFFICE OF THE MUNICIPAL MANAGER

# Isaziso somphakathi

## ISAZISO SOMPHAKATHI: UKUQALISWA KOHLELO LOKUVIMBELA OLUKHOKHELWA KUSENGAPHAMBILI KUSUKELA NGOJUNI 01, 2025

Lesi saziso sisebenza ukwazisa amalungu omphakathi ukuthi njengesilinganiso sokuphoqelela ukulawulwa kwezikweletu okuvunyiwe nokuqoqwa kwezikweletu - ngokomthetho, uMasipala uzoqala kabusha ngokuqaliswa kohlelo lokuvimbela olukhokhelwa kusengaphambili kusukela mhla ziyi-01 kuNhlangulana 2025. Kumele kuqashelwe ukuthi uma i-akhawunti yakho kamasipala isekhokhwe, ngeke ukwazi ukuthenga ugesi wakho okhokhelwe kusengaphambili kuze kube yilapho imali yamanje ikhokhwa ngokugcwele noma kwenziwe isivumelwano noMasipala mayelana nebhalansi esele ikhona.

### Ulwazi olubalulekile kubahlali:

- **Ukukhokhelwa kwe-Akhawunti:** Uma i-akhawunti yakho kamasipala isikwelekile, ngeke ukwazi ukuthenga ugesi okhokhelwa kusengaphambili kuze kube yilapho inani elisele lemali ekhokhwayo lamanje likhokhwe ngokugcwele noma kwenziwa isivumelwano sokukhokha noMasipala.
- **Amalungiselelo okukhokha:** Izakhamizi ezinama-akhawunti aphelelwe yisikhathi ziyakhuthazwa ukuthi zithinte uMasipala ukuze zixoxe ngamalungiselelo okukhokha angaba khona. Lokhu kuzosiza ekuqinisekiseni ukufinyelela okuqhubekayo kukagesi okhokhelwa kusengaphambili ngenkathi kuphathwa izikweletu ezisele.

Uhlelo lokuvimba olukhokhelwa kusengaphambili luyithuluzi elibalulekile kuMasipala ukuqinisekisa ukuthi zonke izakhamizi zifaka isandla ngokulinganayo ekulondolozeni nasekuthuthukiseni izinsizakalo zikamasipala. Siyakwazisa ukubambisana kwakho nokuqonda kwakho njengoba sisebenzisa lesi sinyathelo esidingekayo ukuthuthukisa ukulawulwa kwethu kwesikweletu nemizamo yokuqoqa izikweletu. Ukuze uthole olunye ulwazi ungaxhumana noMnu Gininda DM Manager Credit Control nge-imeyili [ku-ginindadm@albertluthuli.gov.za](mailto:ku-ginindadm@albertluthuli.gov.za) noma ku-017 843 4015. Ngaphezu kwalokho, umphakathi uyakhuthazwa ukuthi ubike noma yiziphi izinkinga eziphathelene nokuhlinzekwa kwezidingo kuMasipala ngokusebenzisa isikhungo sezingcingo ku-080 001 4890 (mahhala) noma ku-017 004 0210 lapho kusebenza khona amanani ajwayelekile.

*Ikiphe yiMenenja kaMasipala: Mnu ME Thabethe*

*Ngemibuzo, sicela uxhumane ngomosa:*

*Municipal Communications: Mr Phetla Thapelo*

*Inombolo yokuxhumana: 0745283128/ 0178434000*

*Ikheli le-imeyili: [phetlatt@albertluthuli.gov.za](mailto:phetlatt@albertluthuli.gov.za)*

13 Meyi 2025

